

Chrome River Travel Guide GENERAL

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LODGING

Chrome River is Lamar University's new expense management system, designed to automate the travel reimbursement reconciliation process. This application will replace the current process completed with Travel Vouchers and Team Travel Request to Pays.

Chrome River will allow users to capture receipts and submit reports entirely electronically. Approvals for all reports will be routed automatically and users can track the progress of their expense report as it moves through the approval stages. Approvers can review reports remotely and approve through email or through the application. Chrome Rivers functionality integrates checks against the University's travel and expense policies to make policy compliance and checking easier and more transparent.

This will eliminate printing, taping, and stapling of the past travel documents, no more tracking down signatures, and no more submitting through interoffice mail. Chrome River makes the whole process electronic!

What is Chrome River?

- **Pre-Approval Report-**This is what we know as the "Request to Travel". This section provides access to all in-process, draft pre-approval reports, returned pre-approval reports that are submitted within the last 90 days. Older submitted documents can be accessed through the inquiry screens.
- **Approvals-**This section appears when the user has items that require the user's approval. This section will disappear when the user has approved all documents in their approval queue.
- Expenses-This sections provides access to all in-process or draft expense reports, returned expense reports, and all expense reports submitted within the last 90 days. Older submitted documents can be accessed through the inquiry screens.
- Delegate-Create Expense Reports and Pre-Approvals for another person and access their Settings menu, Home screen, and Inquiry Reports. You will receive copies of any email notifications regarding rejection or adjustment of reports created for the traveler. However, you will not be able to approve expenses that are routed to that person.
- Approval Delegate-Temporary approval for Expense Reports, Pre-Approvals and/or invoices for another person.

CHROME RIVER TERMINOLOGY

To access Chrome River Test, go to https://banner.lamar.edu/ Select Chrome River Test. Under LU Test for practice purposes only. Use your LEA login and password.

HOW TO LOGIN





Log in with your LEA, the account you use to log in to LU Email and LU Learn.

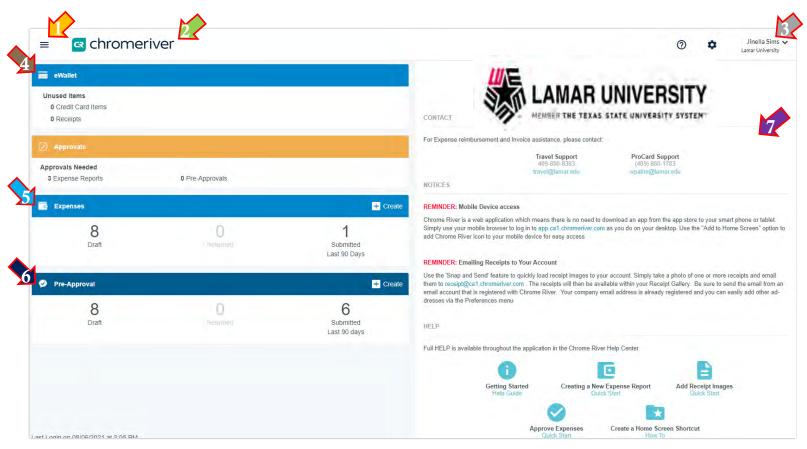
LEA Usemame:

Password:

Clear

To access Chrome River, go to the https://banner.lamar.edu/ Select Chrome River under LU Production. Use your LEA login and password.

DASHBOARD TOUR

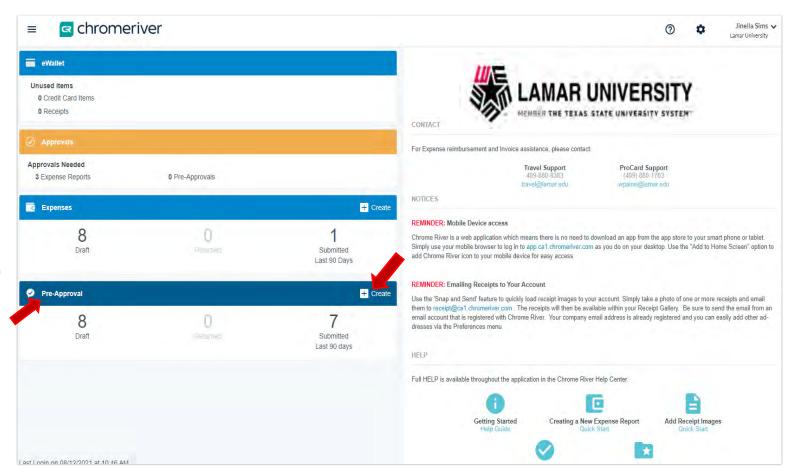


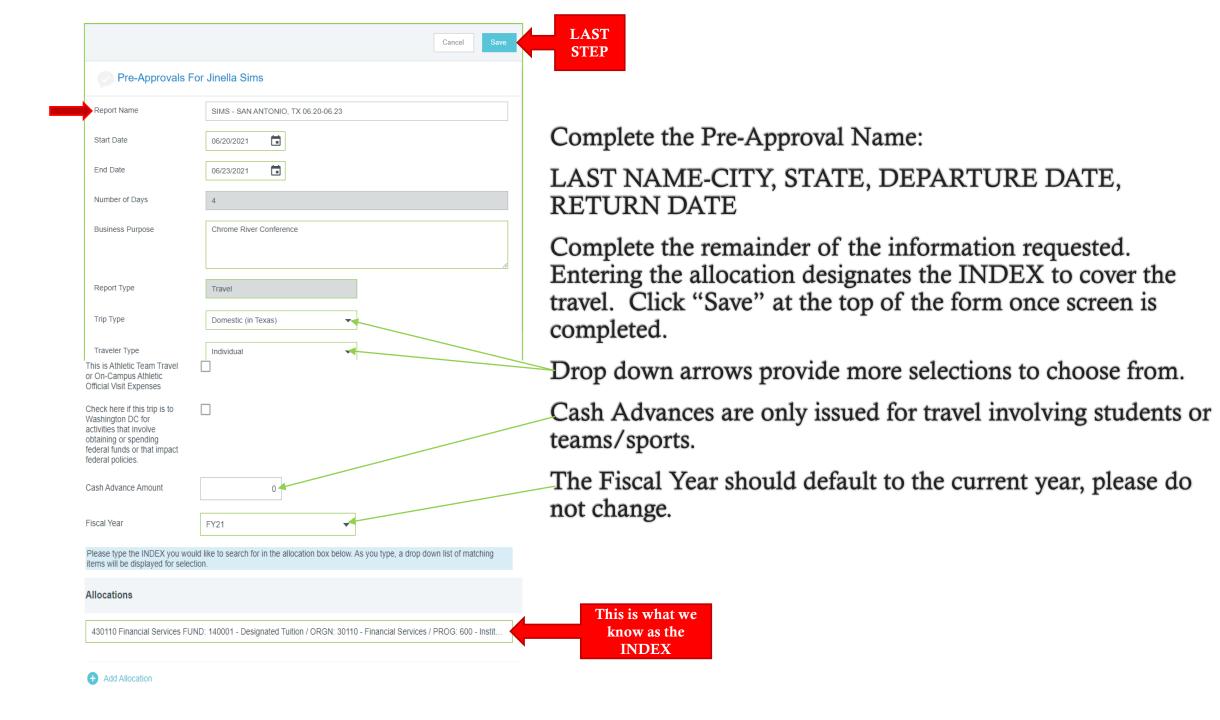
Dashboard Helpful Hints

- 1-The Menu bar allows you to select approvals, reports, and other inquiries
- 2-Click on "Chrome River" from any screen to return to the dashboard
- 3-Shows you are logged into Chrome River and can bring up other options
- 4-Shows items in your EWALLET needing attention
- **5**-Shows expenses in drafts, returns, submissions for approval and allows you to choose the option to create an expense report
- **6**-Shows the Pre-Approvals in drafts, returns, and submission approvals and allows you to create a pre-approval report
- 7-Shows helpful contact information and helpful links

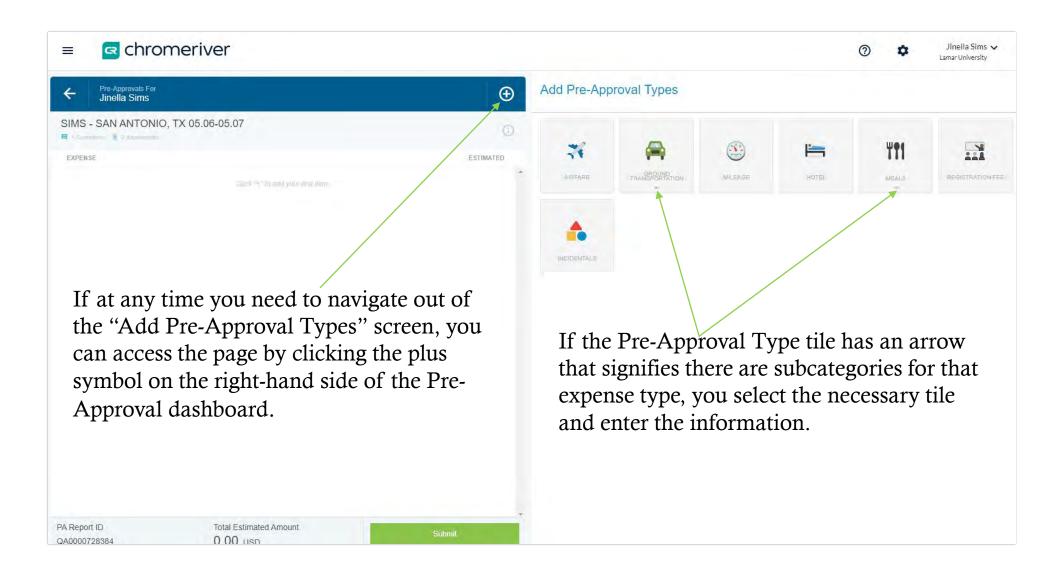
CREATING A PRE-APPROVAL

On your dashboard go to "Pre-Approval" and Click the "+" to create and a preapproval report.



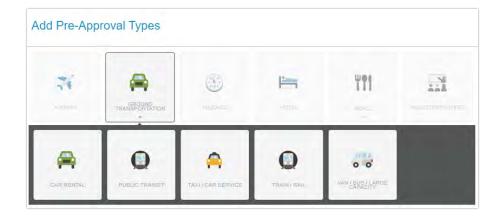


The "Add Pre-Approval Types" page will appear. Here you enter travel cost estimates based on the expenses you expect to incur.

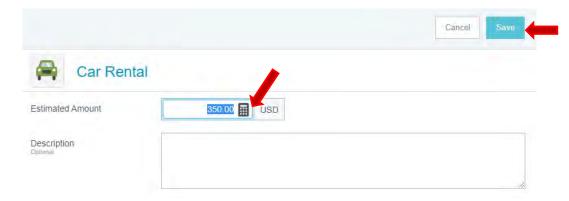


TRANSPORTATION

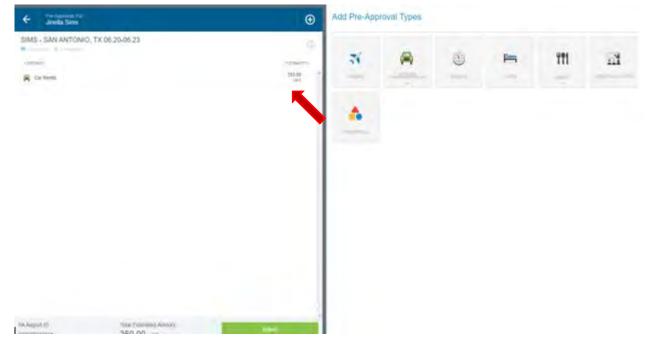
Select "Ground Transportation" type more options will appear. Select the appropriate tile for your transportation of choice.



Enter the estimated amount and click "Save".

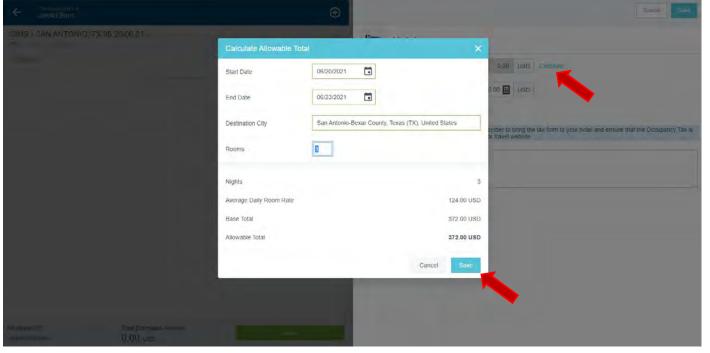


The travel type and estimate will appear on the left-hand side of your screen.

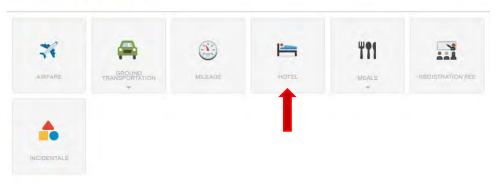


LODGING

Click "Hotel" type from the pre-approval type screen.



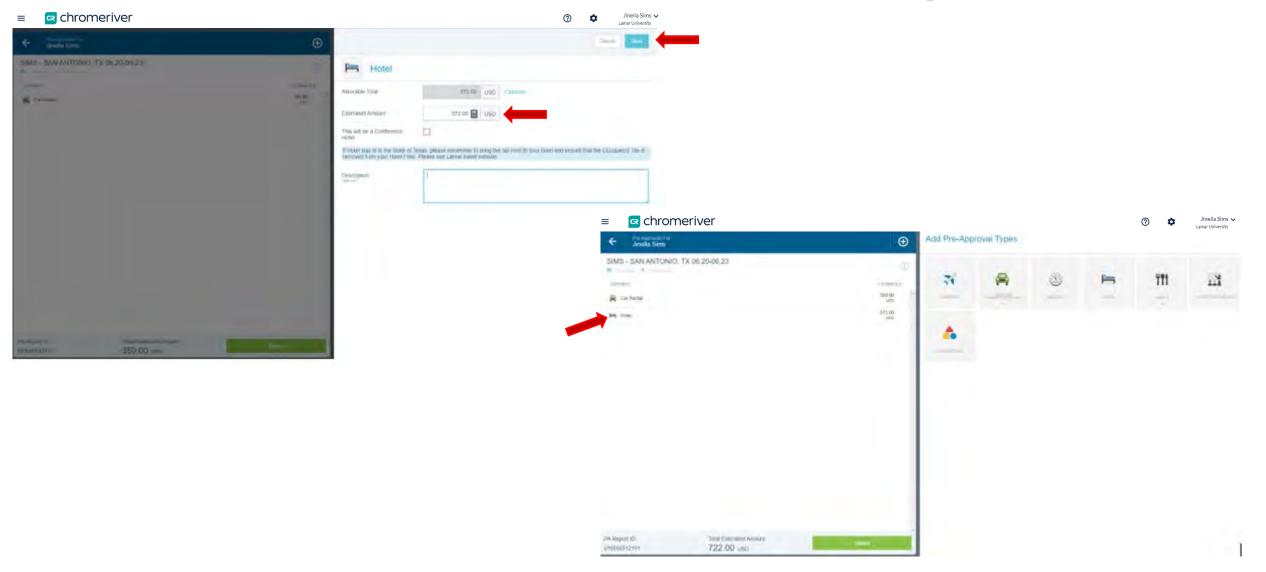
Add Pre-Approval Types



Click "Calculate" to retrieve the current GSA amount for lodging at your destination. The "Calculate Allowable Total" box will appear. Enter "Start Date" and "End Date". After entering remaining requested information click "Save".

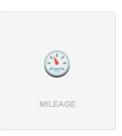
*If your destination city doesn't appear, try looking for the county.

When you come to the next screen enter the estimated amount for the hotel and click "Save". Your hotel estimate amount will then populate to the left of the screen. The hotel rate does not include hotel taxes. Be sure to include hotel taxes under incidental expenses.

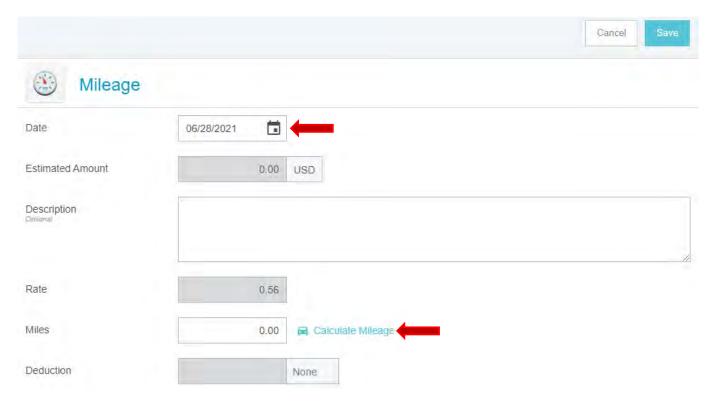


MILEAGE

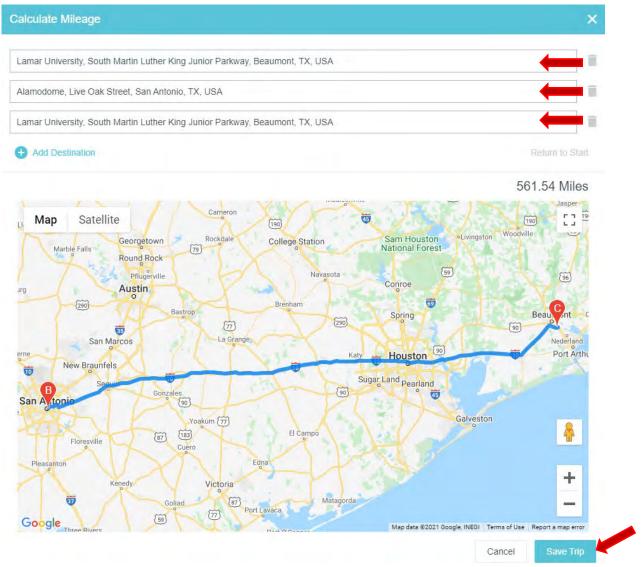
Select the mileage pre-approval type, you will be taken to the mileage screen.



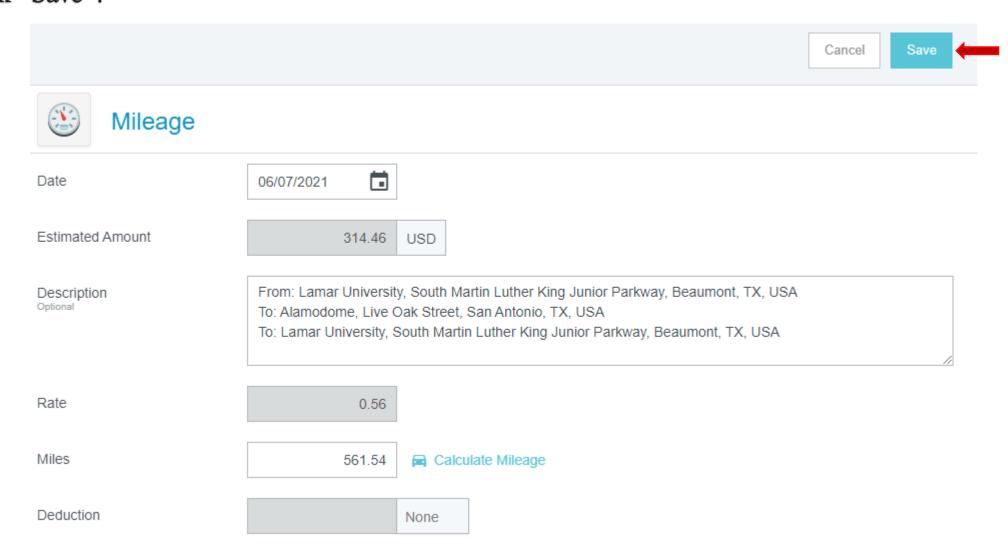
Enter your start of travel date. Use the "Calculate Mileage" option. This option calculates the rate automatically.



On the "Calculate Mileage" screen enter your departing city and your destination and return to city. Select "Save Trip" once finish. The "Return to Start" option will populate the departing city automatically if selected.



The estimated mileage will populate on the next screen, with the description of the miles traveled. Click "Save".

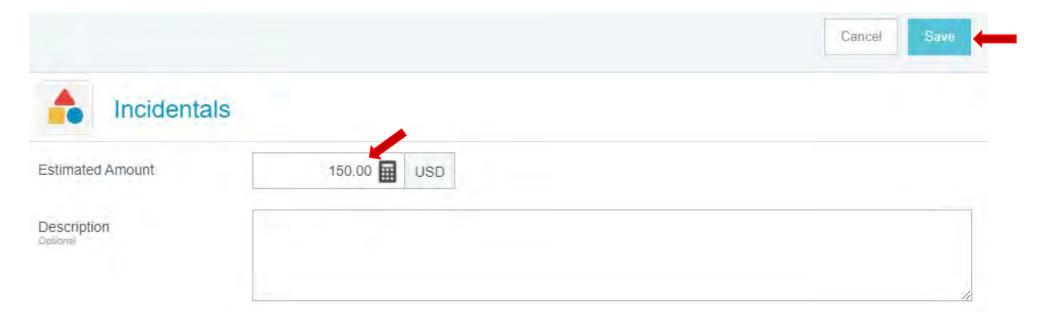


INCIDENTALS

From "Pre-Approval Types" select "Incidentals".

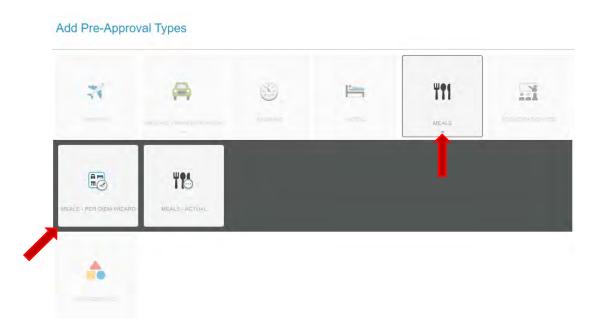


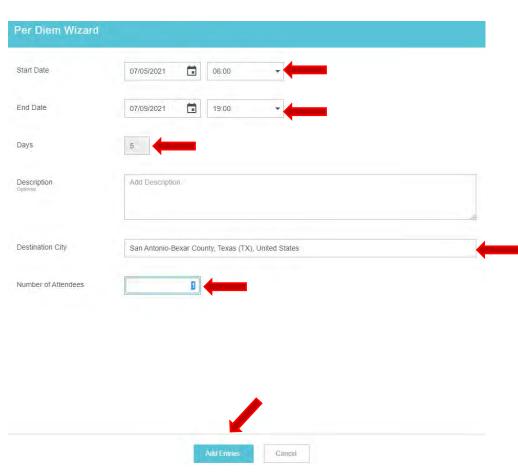
When entering the estimated amount for incidentals consider any hotel taxes, parking, and baggage. Click "Save".



PER DIEM

Select "Meals" pre-approval types and then the "Meals-Per Diem Wizard".

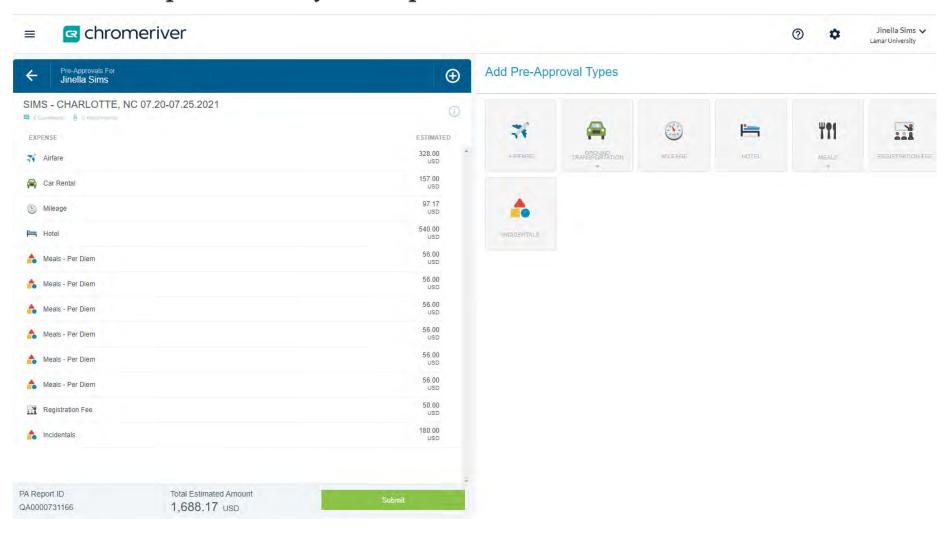




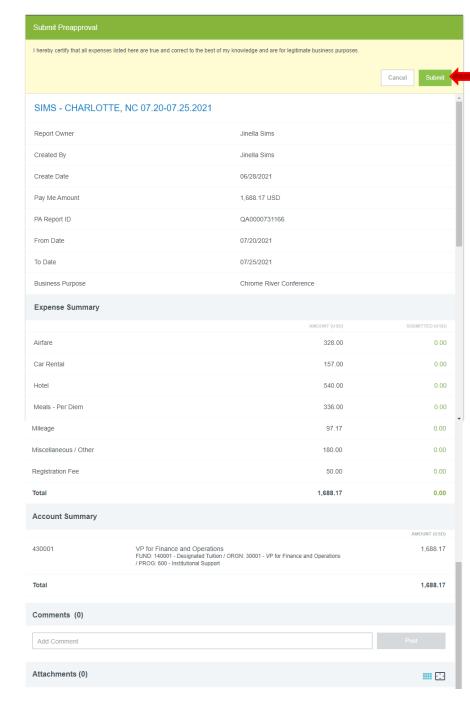
Complete all requested information. Click "Add Entries" and the per diem information will be added to your report.

SUBMITTING A PRE-APPROVAL

Once all expenses are entered review your list on the left of the screen and if you approve, click "Submit." *If warnings appear you must correct the expense or enter information to validate the expense. If violations appear you must correct the expense before you can proceed.



Please read the acknowledgement that appears. If you agree, click "Submit". The Pre-Approval will then go through the necessary approval steps starting with budget.



TRACKING A PRE-APPROVAL

To track Pre-Approvals after submission, return to your dashboard and click on the Pre-Approval "Submitted" option



You will then be brought to a list of your submissions and will be able to see the approval status of

submitted pre-approvals.

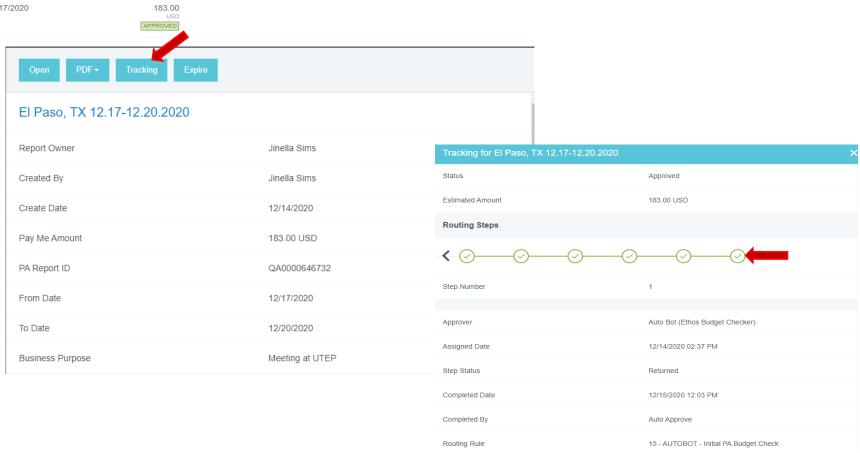
Submitted Pre-Approvals		-
Houston, TX 11.29-11.30.2020 QA0000847027	12/17/2020	0.00 USD USED / EXPIRED
San Antonio, TX 11.25-11.30.2020 QA0000847028	12/17/2020	0.00 USD USED / EXPIRED
Austin, TX 11.05-11.06.2020 QA0000846728	12/17/2020	0.00 USD USED / EXPIRED
EI Paso, TX 12.17-12.20.2020 QA0000646732	12/17/2020	183.00 USD APPROVED

At the submitted Pre-Approvals list click on the status report to the right.



Then click "Tracking" the routing steps and who is assigned to approve will appear.

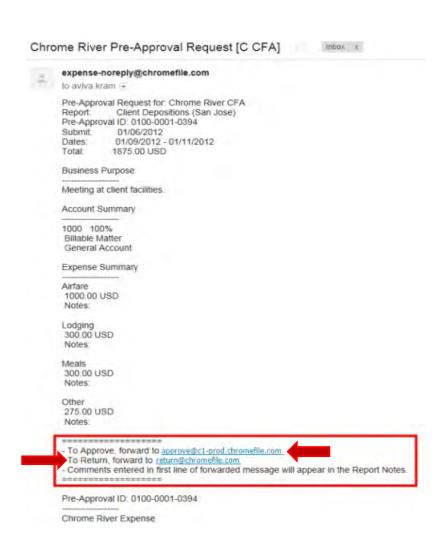
*If your pre-approval is returned due to budget, check your funding and resubmit.



APPROVALS BY EMAIL OR IN THE APP

APPROVING BY EMAIL

Approvers will be notified by email of submitted reports needing responses. The approver has the option to approve or return the request. At the bottom of the email, you will find the approve and return forwarding email. Selecting the appropriate email response and you have the option to add notes, if needed.



APPROVING IN APP

Approval notifications populate on your notification bar. Click, "Pre-Approvals".

Your pending Pre-Approvals can also be accessed by clicking the "MENU" button and selecting "Pre-Approval". The yellow circle indicates the amount.

Approvals Needed

98 Expense Reports

1 Pre-Approvals

Expenses

4

Draft

Draft

Chromeriver

Approvals Needed

98 Expense Reports

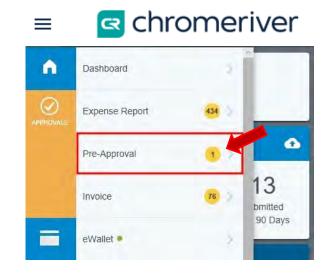
1 Pre-Approvals

Expenses

4

Draft

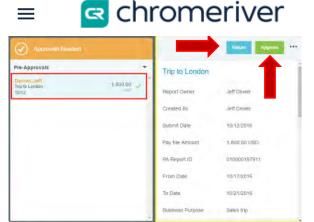
Last 90 Days



This will bring up the pending approval list.

A list will display all awaiting preapprovals. Click on the approval you want to view, and a preview will appear to the right allowing you to return or approve.





SCAN AND SEND RECEIPTS

You also have the option to install the Chrome River App to your phone. Chrome River is compatible with both Android and IOS devices.



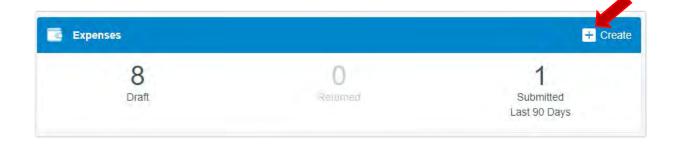
Be sure to download CR SNAP from the App Store or Play Store for your device. CR SNAP is compatible with Android and IOS devices. This app will capture and upload receipt images right when the expense occurs once you snap a photo of the receipt. The receipt will then upload directly to the "Receipt Gallery" in Chrome River.



If you prefer not to use the Chrome River SNAP App, please follow the directions below.

Use the "Snap and Send" feature to quickly load receipt images to your account. Simply take a photo of one or more receipts and email them to receipt@cal.chromeriver.com. The receipts will then be available within your Receipt Gallery in Chrome River. Be sure to send the email from an email account that is registered with Chrome River. Your company email address is already registered, and you can easily add other addresses via the Preferences menu.

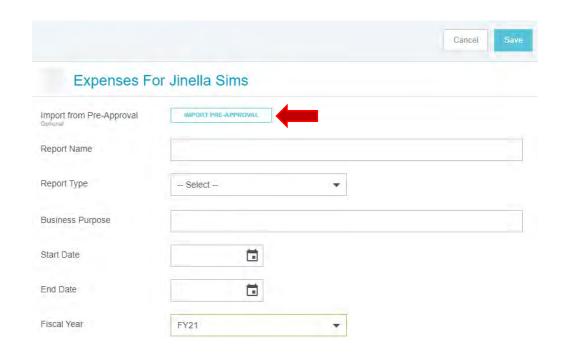
CREATING AN EXPENSE REPORT



On your dashboard click the "+" to create a new expense report.

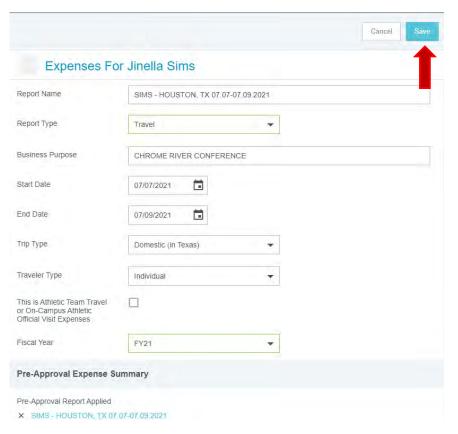
Click "Import Pre-Approval" if you have a Pre-Approval for your trip. If you choose "Import Pre-Approval" a drop-down box of Pre-Approval reports will appear, select the appropriate report.

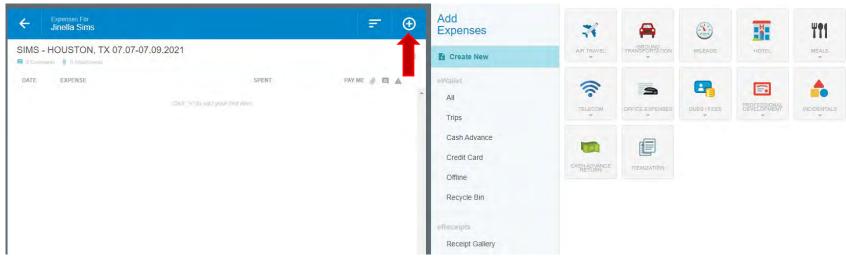
*In rare occasions if you do not have a Pre-Approval skip the import step and manually add the required information in the boxes listed and then click save.



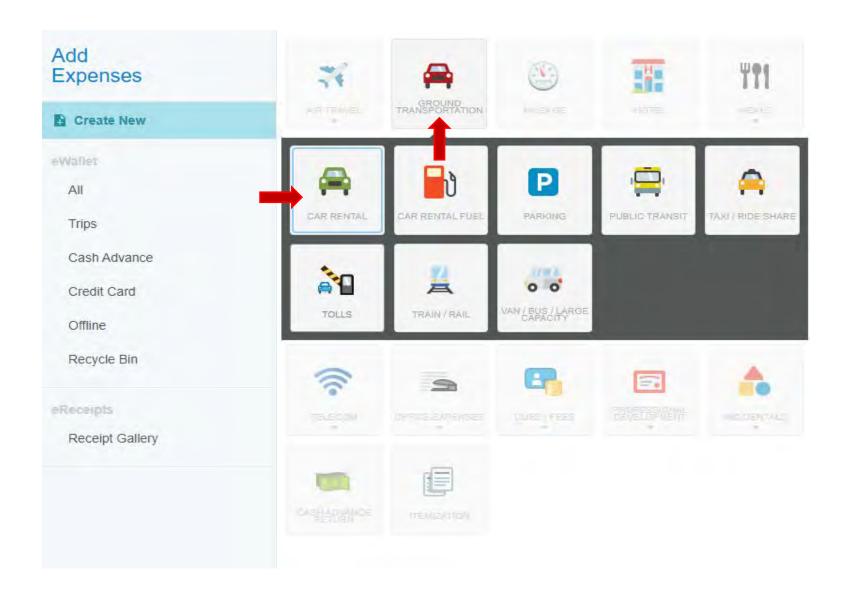
The report information will populate. Please review and click "Save."

Imported Pre-Approval amounts will appear to the left of the screen. If the expenses do not populate you will click on the individual tiles and add your expenses to your report. Clicking on the blue bar (+) will make the expense tiles appear.

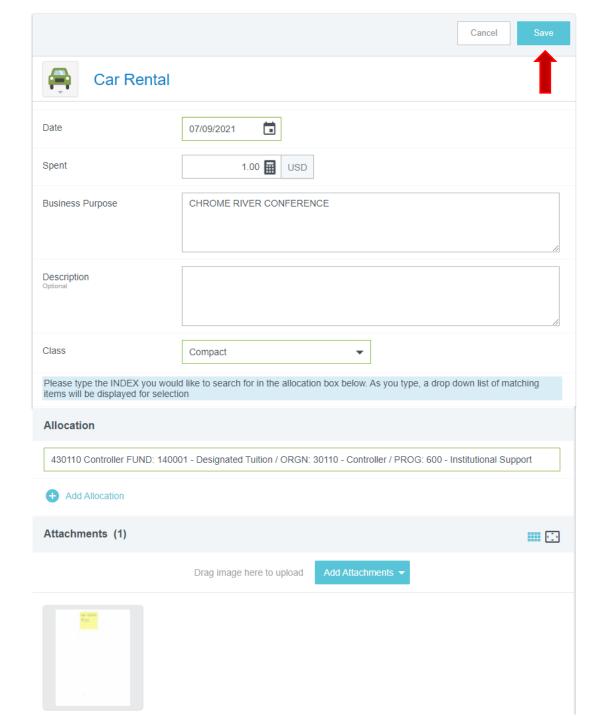




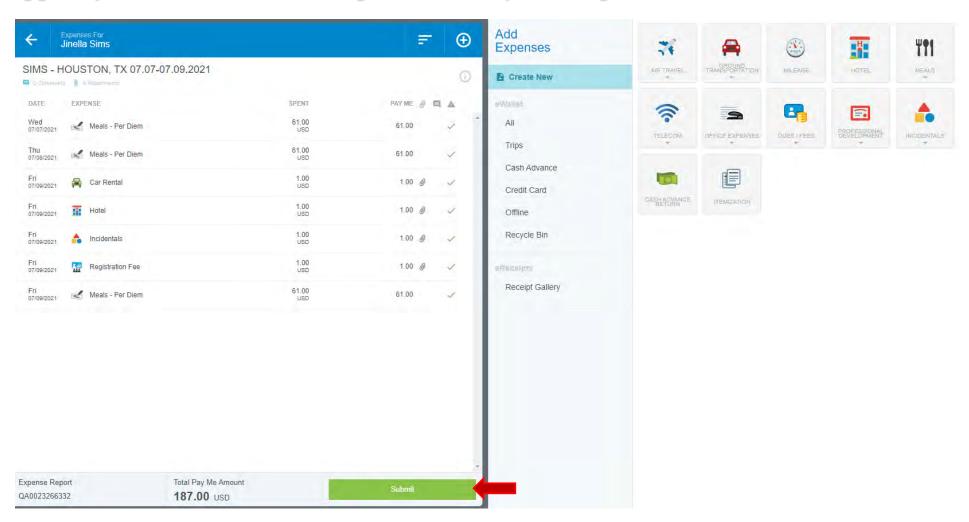
In this instance the pre-approval amounts did not appear to the left of the screen. Select the first expense you would like to add to the report.



Be sure the date is the first date of your trip, or the date located on the receipt. You will then scroll down and make sure the "Allocation' is correct. To add receipts, click on "Add Attachments" to upload. This will give you the option to upload receipts from your "Receipt Gallery" or upload from your computer. Once selection is made, click "Save". This step will be completed for each expense.



Review and delete any items not associated with your trip expenses. Green checks to the right of the expenses indicate there are no issues and you can proceed to submit. If warnings appear you must correct the expense or enter information to validate the expense to proceed with submitting. If violations appear you must correct the expense before you can proceed. Click "Submit".



I hereby certify that all expenses being paid or reimbursed by the University are valid and comply with University policy. I affirm that all expenses claimed for reimbursement were paid with personal funds and have not been previously reimbursed through a submitted expense report or by an outside agency or third party. Pre-Approval Applied: SIMS - HOUSTON, TX 07.07-07.09.2021 [Remove] Available Balance: 187.00 USD

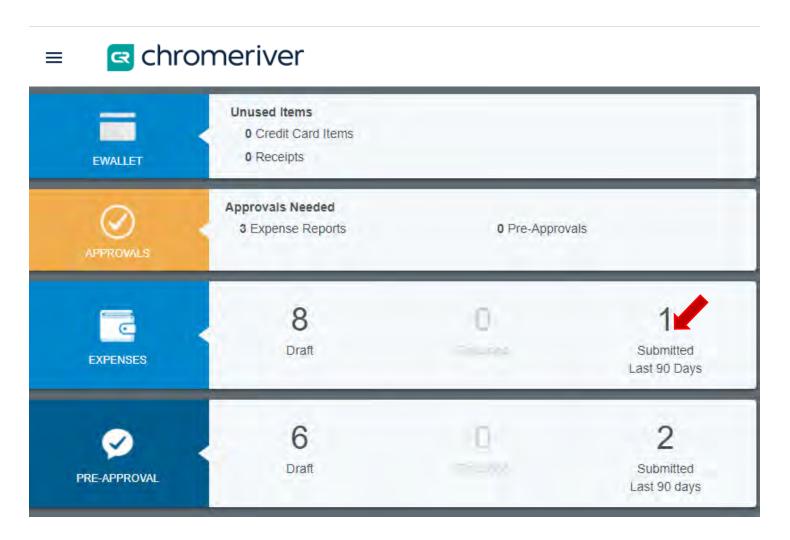
If you agree with the acknowledgement, click "Submit".

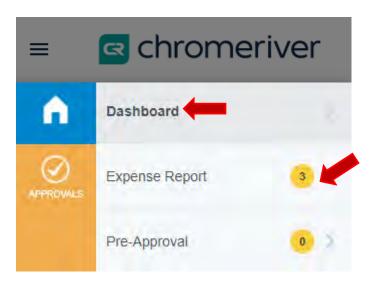
You have the option to scroll and review the expense report for a second time.

SIMS - HOUSTON, TX 07.07-07.09.2021 Jinella Sims Report Owner Payment Specialist Senior Expense Report ID QA0023266332 CHROME RIVER CONFERENCE Business Purpose **Financial Summary** Total Expense Reported 187.00 0.00 Amount Due Employee Applied Pre-Approval Report AWT (USD) SIMS - HOUSTON, TX 07.07-07.09.2021 07/06/2021 0.00 Remaining Balance 187.00 **Expense Summary** Car Rental 1.00 0.00 Hotel Incidentals 1.00 0.00 Meals - Per Diem 183.00 0.00 1.00 0.00 Registration Fee 187.00 Total 0.00 **Account Summary** AMOUNT (USD 430110 FUND: 140001 - Designated Tuition / ORGN: 30110 - Controller / PROG: 187.00 0.00 Totals 187.00 0.00 Attachments (4) **...**

TRACKING AN EXPENSE REPORT

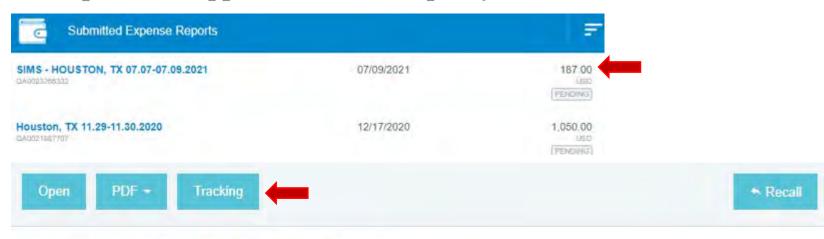
To track an expense report, access your "Dashboard".





From the "Expenses" row, click on the submitted reports in the last 90 days.

A list of recently submitted reports will appear. Select the report you want to track.



Click, on "Tracking".

SIMS - HOUSTON, TX 07.07-07.09.2021

Under currently assigned, the name of the next approver of your expense report will be listed. *If your report is not found under "Submitted Reports", it is possible that it is in the "Return" column, that can be accessed at your "Dashboard".

Tracking for SIMS - HOUSTON, TX 07.07-07.09.2021			
EXPENSE TYPE	AMOUNT (USD) STATUS	CURRENTLY ASSIGNED	
✓ Meals - Per Diem	61.00 Pending Approval	Jody Thousand	
🖱 Car Rental	1.00 Pending Approval	Jody Thousand	
♣ Incidentals	1.00 Pending Approval	Jody Thousand	
Registration Fee	1.00 Pending Approval	Jody Thousand	
Hotel	1.00 Pending Approval	Jody Thousand	
Meals - Per Diem	61.00 Pending Approval	Jody Thousand	
✓ Meals - Per Diem	61.00 Pending Approval	Jody Thousand	

DELEGATES

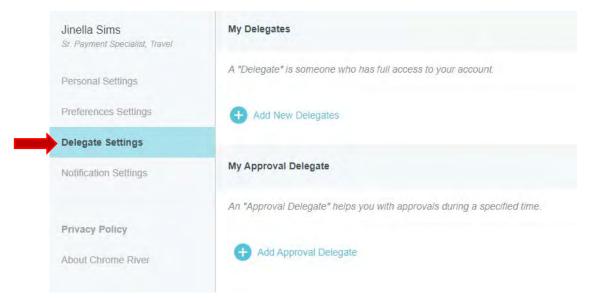
Chrome River allows users to delegate others to have full access to their account or to have approval authority.

To create a delegate, click on your name to the right of the dashboard. A drop-down box will appear, select "Settings".

To the left of your screen a list of settings will appear select "Delegate Settings".

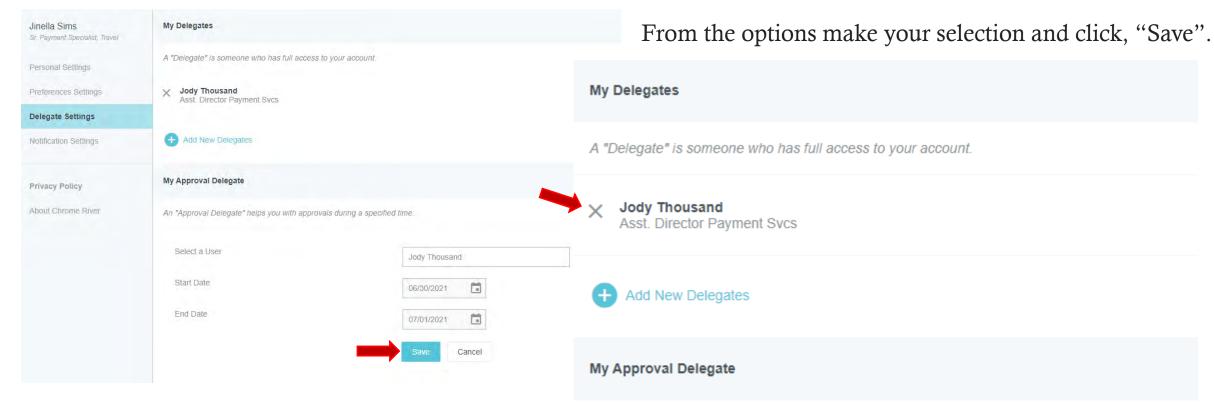






The "My Delegates" option gives full access of your account to the person of your choice. The "My Approval Delegate" allows you to select a time frame for your delegate to assist you with approvals.





To remove a delegate, click the "X" next to the user's name.

An "Approval Delegate" helps you with approvals during a specified time.



SAFE TRAVELS!

This presentation was to provide you with the basics of Chrome River and will get you off to a great start. If you have further questions, you are always welcome to reach out to the following:

Payment Services-Travel 409.880.8383 travel@lamar.edu

Physical Location: Travel is in Section C, 127B of the Plummer Administration Building (Round Bldg. on MLK Pkwy and East Virginia)

Mailing Address: Lamar University P.O. Box 10003 Beaumont, TX 77710